

## Synopsis

### Introduction

Knowledge Management projects are being initiated in one form or another within many organisations. Considering that the majority of the Knowledge Management Projects to date have been technological successes, how does one go about planning a Knowledge Management project that goes beyond mere technology to provide the organisation with easy access to all their knowledge, both tacit and implicit.

Our half day seminar is designed to go beyond technology and address cultural and organisational issues such as process management, change management, budgeting, promotion, piloting, evaluation and finally deployment.

### Duration

Half a day

### Topics

- What does Knowledge Management Mean
- How to Promote a KM Project
- Success factors for Knowledge Management
- Defining a statement of Work
- KM Road Map
- KM Methodologies
- KM Programmes and Projects
- Project Planning for a KM System
- Evaluating a KM Project