



Press Release

Archiving the right balance

Legal Week; November 7, 2002

www.legalweek.net

For regulatory, legal, and administrative reasons archiving mail has now become a burning issue for many email administrators as well as having significant implications for the Directors of a firm. Whether it's for keeping client details without overburdening the existing mail server, or keeping a track of electronic transactions to off-set potential legal issues in the future, or purely trying to give fast, effective access to all users mail (including mail that stretches deep into company's history) there are now viable solutions available to companies.

There are numerous technical resolutions that address the typical features required in these mail archive systems: www.convera.com, www.ccdatasw.com, www.storagetek.com, www.filetek.com, www.rchive-it.com and finally www.kvsinc.com. The latter solution seems to have grabbed considerable mindshare within the UK and is heavily marketed through various channels elsewhere. Enterprise Vault is used for managing the archiving, retention and retrieval of email and documents on MS Exchange mail systems. Fundamentally, these technologies allow bulk storage, specific retrieval, and audit capabilities. Additionally, and importantly they may also create an ad hoc Knowledge Management provision.

Mail files now account for a large proportion of the important, unstructured data and information that are normally codified heuristically into a Knowledge Management Repository or Knowledge Based Solution. Some of the technologies highlighted above contain rudimentary rules based engines that allow the codification and presentation of explicit knowledge. However, the strategic business challenge faced in implementing this type of solution is how to make available the archived mail and documents into a coherent, relevant and timely user experience. Similarly, if an organisation has Knowledge Management capability emplaced it is also necessary to ensure that this archived "knowledge" is still available through the Knowledge Management solution.

About imus

imus is an independent London based management consultancy and technology organization, specializing in Intellectual Asset Management. The comprehensive management of knowledge within an organisation is our core business. With a clear grasp of the challenges faced by organisations today, imus is able to provide all the services required to help our customers manage and retain their intellectual capital by delivering and deploying a Knowledge Based Solution successfully.

Contacts

imus Ltd

Parkshot House
5 Kew Road
Richmond
Surrey TW9 2PR
t 020 83348039
enquiries@imus.co.uk
www.imus.co.uk

